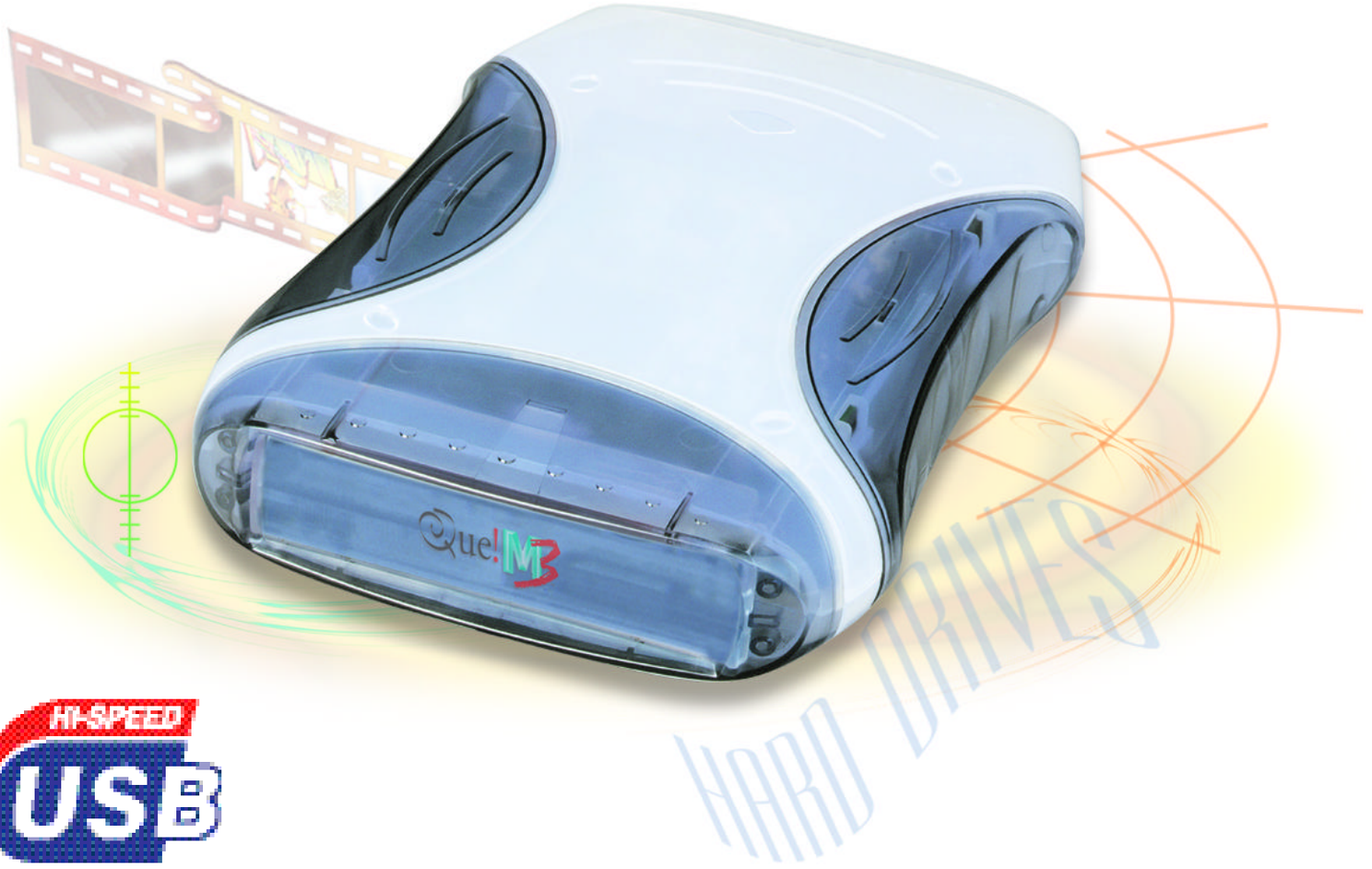
Que!MB™



HI-SPEED
CERTIFIED
USB

QUICK START INSTALLATION

TECHNICAL SUPPORT

QPS TECHNICAL SUPPORT

Our Customer Support staff are ready to assist you with any problem you may have with your QPS Product.

There are many ways to contact QPS Technical Support.

E-Mail:	techsupport@qps-inc.com
World Wide Web:	http://www.qps-inc.com
Technical Support:	(714) 692-3588
Technical FAX:	(714) 692-5516

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Note: Please refer to Que! M3 Installation Manual CD for complete installation version.

CONGRATULATIONS!

Thank you for Choosing QPS!

In this manual, you'll find information designed to help you understand the capability of your new USB 2.0 hard disk drive as well as a step-by-step explanation of how to install your hardware and software.

PACKAGE LIST

Que! M3 UltraSlim™ Hard Drive

One USB 2.0 port connection

Interface Drivers*

Window USB 2.0 Mass Storage drivers

Backup Software

Dantz Retrospect Express backup software for PC

Accessories

Hi-Speed USB 2.0 cable

External universal auto-switch power supply

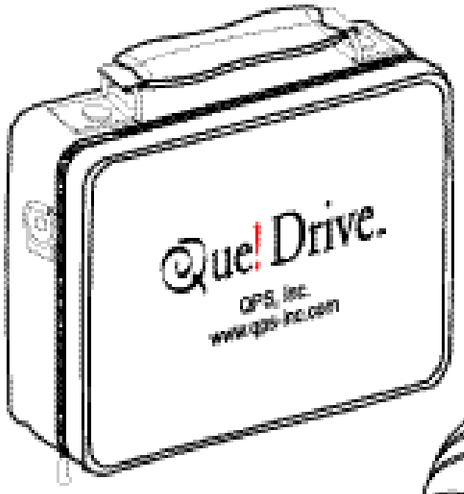
User manual

Padded carrying bag

Note: If there is not an USB 2.0 port in your computer, you will need a separate USB 2.0 Host Controller Card (not included) to connect your Que! M3 Drive.

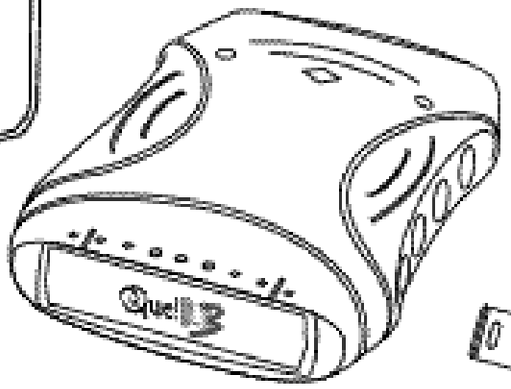
* The drivers supplied in this kit are intended to provide support only for our device to be recogniged within the system. USB 2.0 drivers for your Host Controller Card must be obtained from the manufacturer of your card.

PACKAGE LIST



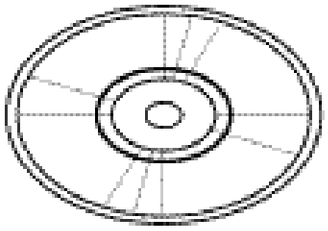
Carrying Case

Manual on CD

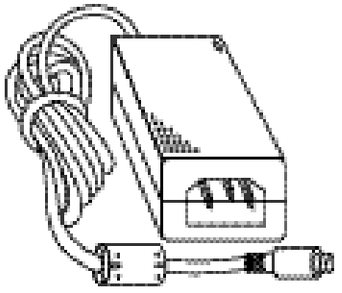


Que! M3

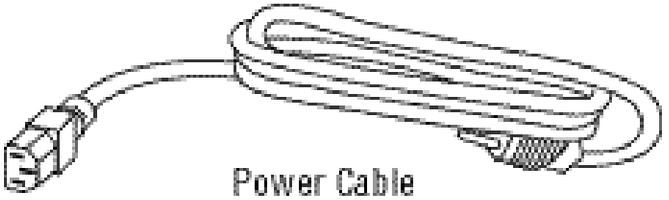
Hi-Speed USB cable



Soft ware disc



AC Adapter



Power Cable

GETTING STARTED!

Before you start using your Que! M3 Drive, you'll want to make sure you have everything you need. In this chapter, we'll tell you what comes in the package, so you can make sure it's all there. As well, in this chapter we'll tell you about the minimum requirements your system needs to support the Que! M3 Drive.

What You Should Have!

Refer to the provided package list on page 2 and verify that you have received all of the appropriate parts. If all the right parts are in the package, then you just need to make sure your system will support the Que! M3 Drive. Here's what you'll need:

- Pentium 333MHz processor or better
- MS Windows 98 SE, Windows ME or Windows 2000*
- 64MB RAM
- Built-in USB 2.0 ports or add-on USB 2.0 Host Controller Card*
- CD-ROM drive for soft ware installed
- 100MB free hard disk space

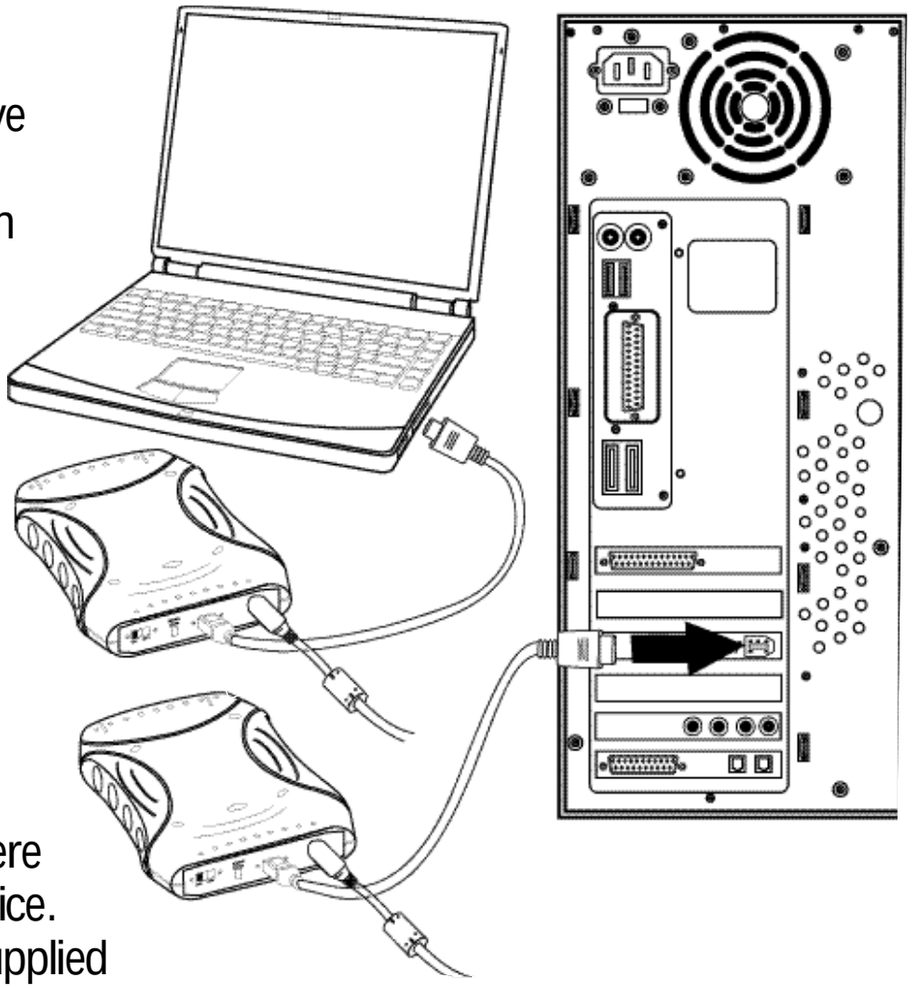
* Hi-Speed USB 2.0 support drivers must be supplied by your System manufacturer, if your USB 2.0 ports are on board or your USB 2.0 Host Controller Card manufacturer, if you have an add-in card.

Note: Please refer to Que! M3 Installation Manual CD for complete installation version.

INSTALLATION (WINDOWS 98 SECOND EDITION)

Step 1: Turn on the power to your PC and all other peripherals that are attached. Connect the Hi-Speed USB 2.0 cable to the USB 2.0 port on the back of your PC or Card. Attach the other end of the Hi-Speed USB. 2.0 cable to the USB 2.0 port on the back of the Que! M3 Drive.

If you are installing the Que! M3 Drive on a notebook PC equipped with a USB 2.0 port. Follow the directions in step 1, then to connect the power adaptor, attach the round adapter plug to the power interface connector at the back of the Que! M3 Drive. Then, connect the power plug to a power outlet.



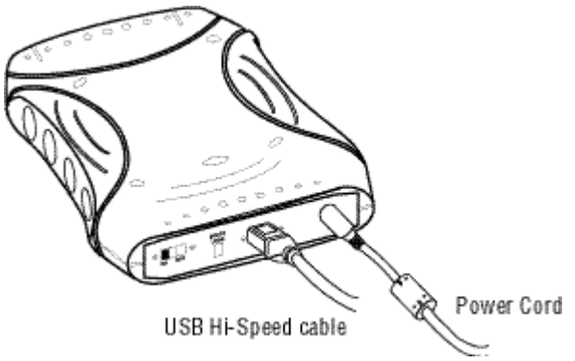
Step 2: If this is the first time you are installing a USB 2.0 storage device, Windows 98SE will ask you for the Windows 98SE disc or the drive where your drivers are located for your device. Just insert your disc that we have supplied to you with your kit and run the “TPPINST.EXE” file located in the “USB Drivers” folder.

If In-System Design USB 2.0 storage device drivers have been previously installed in your PC, Windows 98SE will automatically detect and load the drivers for your Que! M3 Drive.

Note: Please refer to Que! M3 Installation Manual CD for complete installation version.

INSTALLATION

INSTALLATION (WINDOWS ME AND 2000)



Step 1: Turn on the power to your PC and all other peripherals that are attached. Connect the Hi-Speed USB 2.0 cable to the USB 2.0 port on the back of your PC or Card. Attach the other end of the Hi-Speed USB 2.0 cable to the USB 2.0 port on the back of the Que! M3 Drive.

If you are installing the Que! M3 Drive on a notebook PC equipped with a USB 2.0 port. Follow the directions in step 1, then to connect the power adaptor, attach the round adapter plug to the power interface connector at the back of the Que! M3 Drive. Then, connect the power plug to a power outlet.

Step 2: After making the necessary connections, wait for Windows ME or 2000 to automatically detect your Que! M3 Drive and load the necessary drivers. Windows may ask you for the Windows ME or 2000 CD. Just insert the Windows ME or 2000 CD into the CD-ROM drive and Windows will automatically load the USB Mass Storage drivers.

Congratulations! You can now drag & drop files to your Que! M3 Drive using Windows Explorer.

If you need to partition and format your Que! M3 Drive, please refer to the Que! M3 Installation Manual CD.

For detail instructions in unplugging your Que! M3 Drive, please refer to the Que! M3 Installation Manual CD.

 Note: Please refer to Que! M3 Installation Manual CD for complete installation version.

HOT SWAP PLUG AND PLAY FEATURE

The Que! M3 Drive can be connected to your PC with power on. To do this, simply connect the hard drive to your computer using the supplied Hi-Speed USB2.0 cable and power supply. You can also refer to the Que! M3 Installation Manual CD for further instructions.

UNPLUGGING QUE! M3 DRIVE FROM WINDOWS 98SE

Since there is no special utility to control the disconnection of the Que! M3 Drive from Windows 98SE, it is recommended that you power off your computer before unplugging the Que! M3 Drive.

NOTE: Loss or corruption of data may occur if this is not followed.

UNPLUGGING QUE! M3 DRIVE FROM WINDOWS ME OR 2000

When disconnecting your Que! M3 Drive while the PC is on, it is high highly recommended to use the “Unplug/Eject Hardware” icon on the Task Bar. To do this, click on the “Unplug/Eject Hardware” icon on the right corner of the Task Bar, select your Que! M3 Drive, and then click on the “Stop” button. You can also disconnect your Que! M3 Drive by double-clicking on the “Unplug/Eject Hardware” icon and click on Stop button.

Note: Please refer to the Que! M3 Installation Manual CD for complete installation version.

CARE IN HANDLING

CARE IN HANDLING YOUR QUE! M3 DRIVE

1. Place your Que! M3 Drive in a cool, dry, clean place – away from windows, heat sources, sources of excessive vibration, dust, moisture, and cold. To prevent fire or electrical shock, do not expose drive to rain or water. Be sure the area is well ventilated.
2. Do not use force when connecting the cables. The shape of the Hi-Speed USB2.0 cable connector and the Que! M3 Drive USB2.0 port prevents misconnection. The power supply adapter is keyed to ensure prevention of misconnection as well. Please view both the cable and the connection to ensure the proper connections are made.
3. Do not attempt to clean the drive with chemical solvents — this might damage the finish. Use a clean dry cloth.
4. Be sure to read “Troubleshooting Guidelines” section regarding common operating errors before concluding that the unit is faulty.
5. Take special care not to drop, jar, or bump Que! M3 Drive as this could damage the drive or the information stored in it. Keep your Que! M3 Drive stationary at all times while it is is operational.
6. When not planning to use the drive for a long period of time, disconnect from the PC and store appropriately in a cool and dry location.

When stacking more than one Que! M3 device, please make sure that you line up the feet with the indents to ensure the proper stability when stacked. It is recommended that no more than 5 devices be placed in a stack. Each drive requires it’s own power supply.

Note: Please refer to Que! M3 Installation Manual CD for complete installation version.

NOTE

HARD DRIVES

QUALITY PERFORMANCE SERVICE

QPS Inc.
8015 East Crystal Drive
Anaheim, CA 92807
http://www.qps-inc.com

For Customer Use:

Enter below the Model Number and Serial Number which are located either on the rear, bottom or side of the unit.

Model No._____

Serial No._____

Appearance and specifications of the actual mechanism could differ based on your order.